



SUMMER 2023

### Happy Fiscal New Year!

As summer heats up, I hope that you have time to enjoy the beautiful weather outside with your family and friends over the coming months. We here at Maryland AAHAM are working hard to ensure there are multiple opportunities for us to get together for education and networking.



Locally, we are hosting an open topics educational meeting on Friday, August 4th at the Hotel at Arundel Preserve. Please keep an eye out for registration emails coming out soon to join us at this wonderful program. Also, we are interested in hearing your opinions on future topics for both in-person educational meetings and webinars. You are what makes AAHAM move and your input is greatly valued.

National AAHAM is offering multiple webinars in July and August for certification. Whether you are currently studying for an exam, possibly interested in signing up for an exam or are certified and interested in brushing up on any changes, please consider listening to one or more of these webinars. Our top certification coaches will be reviewing the material in depth and will be able to answer any questions you may have regarding the material.

At the end of summer, we are excited to be back in Ocean City for our Annual Institute. After several long years, we would love for you to join us September 12th-14th at the Princess Royale Resort for an amazing roster of speakers, fun networking opportunities and so much more. For more details, please visit the Maryland AAHAM website for information and registration.

*Jackie*

Jackie Truelove, CRCE, CRCP, CRCS

**Mission:** The American Association of Healthcare Administrative Management (AAHAM) Is the premier professional organization in healthcare administrative management. AAHAM's mission is to provide education, certification, networking, and advocacy for healthcare revenue cycle professionals. The Maryland Chapter continues this mission at a local level through our continual education.

MD AAHAM  
Connection  
National Journal Award Winner

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Join us on:



# Calendar of Events

## July 2023

## Stress Awareness Month

- |    |  |
|----|--|
| 12 | National AAHAM Certification Webinar—CRCS  |
| 19 | National AAHAM Certification Webinar—CRCE  |
| 26 | National AAHAM Certification Webinar— CRCE |

## August 2023

## Mental Health Awareness Month

- |    |   |
|----|---|
| 8  | National AAHAM Certification Webinar— CRCP & CRCS |
| 10 | National AAHAM Certification Webinar— CRCP        |
| 16 | National AAHAM Certification Webinar— CRCP        |
| 18 | National AAHAM Certification Webinar— CRCP        |
| 22 | National AAHAM Certification Webinar— CCT         |
| 23 | National AAHAM Certification Webinar— CRIP        |

## September 2023

## Children's Awareness Month

- |       |                               |
|-------|-------------------------------|
| 12-14 | Our MD AAHAM Annual Institute |
|-------|-------------------------------|

## ANNUAL • INSTITUTE • UPDATE!

MD AAHAM Annual Institute - September 12-14, 2023  
Princess Royale Oceanfront Resort, Ocean City, MD  
<https://mdaaham.com/calendar.php>

National AAHAMANI - October 10-12, 2023  
Lowes Hollywood Hotel in Los Angeles, California  
<https://www.aaham.org/AnnualNationalInstitute.aspx>



We are  
**rolling out the  
red carpet**  
for Maryland's  
biggest stars  
in AAHAM!

COME CELEBRATE WITH US!  
MARYLAND AAHAM ANNUAL INSTITUTE

50<sup>th</sup>

*Fashionably Late*  
ANNIVERSARY

SEPTEMBER 12<sup>TH</sup> -14<sup>TH</sup>, 2023

OCEAN CITY, MD

*50 years of Excellence in Education and Certification*

Join us for a week of exclusive education and events that are sure to bring the glamour and star sightings from the biggest names in Revenue Cycle! We will all be **"arriving" fashionably late** this year as we are finally able to come together in person to celebrate 50 years of the Maryland AAHAM Chapter. You won't want to miss your moment to shine with us this year at the Annual Institute.

#### **SINGLE OR MULTIPLE REGISTRATIONS**

This year, multiple registrations may be completed using the online registration form. Save \$25 per Member registration when you register more than 1 attendee. **Please note—if paying by credit card, there will be a 3.6% transaction fee applied. No additional fee is assessed if paying by check. To do so:**

#### **Please mail checks to:**

Maryland AAHAM c/o Amy Weber

7514 Avondale Avenue

Baltimore, MD 21224

#### **GUEST REGISTRATIONS**

There are several options available if you have a guest that will be accompanying you for the conference. You are able to purchase a Guest Package for the entire conference that includes attendance to all AAHAM sponsored social events as well as the Banquet on Thursday or there are daily passes if your guest will not be attending all days. A breakfast & lunch package is also available for your guest to join you in Sponsor Hall for those meals. The price is per day and can be paid upfront or at the Registration desk each day.

#### **EDUCATION**

This year's topics provide a full spectrum of learning for Patient Access, Revenue Cycle and Professional Leadership. Topics that we'll explore include Denial Strategies, Legislative Updates, Enhancing Patient Experience, Revenue Cycle

Approaches, Employee Experience and Motivating Leaders.

#### **NETWORKING**

Network with your colleagues at the many scheduled social functions. Make new contacts or connect with colleagues from years past and share feedback on today's industry challenges.

#### **CEU'S**

Earn CEU's for attending these sessions towards your AAHAM certifications.

#### **CORPORATE PARTNERS**

Get your questions answered and discover valuable products and services that can best improve your bottom line! We have a dedicated Corporate Partner Exhibit Hall with experts in every field to assist you.

#### **BOOK YOUR ROOM**

#### **PRINCESS ROYALE ONLINE BOOKING INSTRUCTIONS**

1. Click [HERE](#) to book your room
2. Enter your Arrival/Departure dates (9/12-9/15 are the default dates) and the **rate code: AAHAM23** once your dates are selected
3. Select your room type preference from the scrolling list across the top
4. Click on the 'Book It' button to complete your reservation.

For extended stays, including weekends, call the sales team at 410-524-2544 and be sure to mention AAHAM and your group ID number **AAHAM23**.

If you'd prefer to book via phone, call 800-476-9253. and be sure to mention AAHAM and group ID number **AAHAM23**.



## The 2023 AAHAM ANI will be October 10-12, 2023 at the Loews Hollywood Hotel in Los Angeles, CA.

### Important reasons why you can't afford to miss AAHAM's ANI...

- Attend vibrant educational sessions on career-focused topics
- Learn real solutions from industry leaders about day-to-day challenges
- Learn new techniques
- Acquire new skills
- Obtain best practices
- Find out about the latest in products and services available to our industry
- Earn 20 continuing education units (CEUs)
- Connect with colleagues and expand your network
- Find out about important topics impacting healthcare
- Receive affordable and cost-effective education
- Enjoy fantastic networking opportunities

### The AAHAM ANI begins with industry renowned revenue cycle speakers

We have many sessions and presenters in three separate healthcare tracks; Revenue Cycle, Leadership Engagement, and Operational, all designed with your continuing education in mind. As an added benefit, there will be a panel discussion where our panelists will share best practices from the operational side.

The ANI helps you become a more valuable resource to your facility and your colleagues and helps you forge vital industry connections. AAHAM equips you with real solutions and new ideas you can use immediately.

If you have any questions about the ANI, please feel free to contact our event staff at [events@aaham.org](mailto:events@aaham.org).

# ANNUAL AAHAM LEGISLATIVE DAY

Our MD delegation for AAHAM's Annual Legislative Day encompassed fifteen (15) of our members who enjoyed pre-scheduled meetings with our Congressional offices.

This year's topics focused on:

- H.R. 635 Expanding Access to Mental Health Services
- H.R. 197 Rural Telehealth Expansion Act
- Prior Authorization H.R. 3173—Standardize Medicare Advantage rules
- H.R. 1773 The Consumer Protection for Medical Debt Collections Act



The day wrapped up with a dialogue between AAHAM's President Lori Sichelbaugh, CRCE and Rohit Chopra, the Director of the Consumer Financial Protection Bureau (CFPB).

"There is important common ground between AAHAM members' top priorities and those of the CFPB related to medical debt. AAHAM members are dedicated to finding alternatives for engaging with patients to help them resolve unpaid medical bills, obtain financial assistance, or complete steps necessary to qualify for available third-party sources of reimbursement for medical services" said President Sichelbaugh. "We appreciated the opportunity of an open dialogue with the Director, including the audience question and answer period," Sichelbaugh said.



Other Legislative Day speakers included:

- Topic: S. 3018—Improving Seniors' Timely Access to Care Act  
Charlotte Pineda, Health Policy Director, Senator Roger Marshall (R-KS)
- Topic: H.R. 1382—The TABS Act  
Megan Guiltinan, Legislative Assistant, Representative Andy Barr (R-KY)
- Topic: Observation Stays  
Maria Costigan, Legislative Director, Representative Joe Courtney (D-CT)
- Topic: Federal managed Care Updates and Health Plans Accountability  
Michelle Millerick, Senior Associate Director, Health Insurance & Coverage Policy, American Hospital Association (AHA)

2023 Legislative Day Sponsors included:

## President Level

Law Offices of Stephenson, Acquisto & Colman

## Representative Level

Mosaic Healthcare Strategies, LLC

AAHAM Nebraska Aksarben Chapter

## Senator Level

Aurora Healthcare

AAHAM Carolina Chapter

AAHAM Iowa Hawkeye Chapter

AAHAM Maryland Chapter

AAHAM Massachusetts Chapter

AAHAM New Jersey Chapter

AAHAM Pennsylvania Keystone Chapter

AAHAM Philadelphia Chapter

AAHAM Wisconsin Chapter

**LEG DAY—A FEW SHOTS FROM OUR DAY**



# AAHAM eNewswatch

**AAHAM THE JOURNAL** Spring 2017  
OF HEALTHCARE ADMINISTRATIVE MANAGEMENT

**Value Stream Mapping for Best Practice**  
Conscious Communications Words That Work  
Powering Up Performance  
2016 MBA Update  
Creating Connection in Collections

The AAHAM Journal has gone green! In order to save resources and be ecologically responsible. All the previous issues are available in the online archive in the member's only section of the AAHAM Website. It will still be filled with industry news and notes as well as fantastic educational articles.

Keep abreast of the latest industry news through National AAHAMs eNewswatch! To add yourself or anyone else to the subscription list [click here](#).

To view the latest eNewswatch [click here!](#)

## Membership Corner

Join Maryland AAHAM - [https://mdaaham.com/form.php?form\\_id=8&c=1](https://mdaaham.com/form.php?form_id=8&c=1)

Join National AAHAM - <https://www.aaham.org/WhyJoin.aspx>



### What Does It Mean to be a Member of AAHAM?

AAHAM is the only national organization dedicated to the revenue cycle of both management and the front line staff.

Membership in AAHAM helps you work smarter, advance your career, and offers you access to a wealth of revenue cycle information. The association recognizes that professional development is one of the key reasons that many individuals become members. To this end, one of AAHAM's primary focuses is the professional development of its members.

We provide education and training for staff and managers, as well as offer a nationally recognized certification program in the form of publications, conferences and seminars, bench marking, professional certification and numerous networking opportunities for increasing the skills and knowledge that are necessary to function effectively in today's health care environment. AAHAM has 32 active chapters across the US and abroad, all offering superior education and networking on a local level.

### AAHAM Student Membership

Any college student who is pursuing a career in business, marketing, finance, IT, accounting or healthcare administration could be our future colleague! Our hospitals, clinics, and business partners are viable options for students of any age who are pursuing a career in healthcare. Because of this, AAHAM is a great first step in getting students involved in their professional environment. Certification is also an excellent tool for students. Recent and soon to be graduates searching for employment in revenue cycle will not only stand out with the credentials behind their name, but also gain the invaluable connections from the networking opportunities offered by AAHAM. Likewise, having an opportunity to hire and network with the up and coming professionals also benefits our growing industry and the businesses that support it!

### Who are members of AAHAM?

AAHAM is the leading membership organization for individuals working in the hospital or clinical revenue cycle field including;

- Reimbursement
- Admitting
- Registration
- Data management
- Patient medical records and relations
- Collections
- Accounts receivable
- Billing
- Consulting
- Revenue Integrity

Our membership includes professionals who are front line personnel, directors, administrators, managers and executives.

### Benefits of Membership

**Education:** Opportunities to strengthen and improve your knowledge and skills

**Certification:** Nationally recognized programs to give you the competitive edge in your career

**Publications:** To keep you up to date on happenings in the association and the profession

**Advocacy:** A voice in Washington, DC on legislative issues that affect your industry

**Local Chapter involvement:** Opportunities for peer networking, cutting edge training, education programs and leadership development at the local level



## Membership Corner

Join Maryland AAHAM - [https://mdaaham.com/form.php?form\\_id=8&c=1](https://mdaaham.com/form.php?form_id=8&c=1)

Join National AAHAM - <https://www.aaham.org/WhyJoin.aspx>



## Invest In Your Future

Join AAHAM today and invest in your future. Check out and enjoy the lasting benefits of membership in the only national association dedicated to exclusively fulfilling the needs of healthcare administrative management professionals. We know that once you see all that we have to offer, you will agree that AAHAM is the premier professional organization in healthcare administrative management.

### Membership Types and Fees

**National Membership** - The fee to become a National AAHAM member is \$209. If you join in July, the dues are \$160 for the rest of the current year. If you join between August 1st and November 30th, the fee is \$250 for the rest of the current year and all of the following year. We also offer payment plans to help ease the dues burden.

**Full Time Student Membership**- Students taking at least 12 credit hours per semester can join for free. You must submit proof of your full-time status with this application. Student members receive the benefits of membership with the exception of voting, eligibility for professional or executive levels of certification, eligibility for the member scholarships, and cannot be a proxy for a chapter president at any national board meetings.

**Part Time Student Membership** - The part time student membership fee is \$50. If you join in July, the dues are \$35 for the rest of the calendar year. If you join between, August 1 and November 30th, dues are \$65 for the rest of the current year and all the following year. To qualify for the part time student membership, you must currently be taking between 6-11 credit hours per semester and submit proof with this application. Student members receive all the benefits of membership with the exception of voting, eligibility for executive and professional certification, eligibility for the member scholarships, and cannot be a proxy for a chapter president at any national board meetings.

**Retired Membership** - The retired membership is now free of charge. To qualify for retired membership, an individual must be a National AAHAM member who has retired from healthcare. Retired members receive all benefits of membership with the exception of voting. To see if you qualify as a retired member, please contact our National Office.



JOIN ONLINE





# Charitable Commitment

## About Our Mission To Give Back

The Charitable Committee was formed in 2014 as a way to organize our charitable contributions and further our passion for helping the communities in which we live. The committee's mission is simple; offer assistance in the form of resources and financial aid to those in need in the areas where Maryland AAHAM members work and live. Our reward is great. In just a few short years, we have helped various organizations further their own missions of helping Marylanders. In 2023 and beyond, we will continue this mission as we expand our outreach.

MD AAHAM is supporting 3 charities this year that we know are making a difference in our communities. We hope we can count on you for your support!

### St. Jude Children's Research Hospital

<https://www.stjude.org/>



*Join us in September to honor Childhood Cancer Awareness Month by walking to support kids of St. Jude Children's Research Hospital? When St. Jude opened in 1962, childhood cancer was considered incurable. Since then, treatments invented at St. Jude have helped push the overall childhood cancer survival rate from 20% to more than 80%. And because St. Jude shares the breakthroughs it makes, every child saved at St. Jude means doctors and scientists worldwide can use that knowledge to save thousands more children. Join us in supporting this outstanding organization*

*The walk will be held in person at the National harbor in Oxon Hill, MD on September 23, 2023. For more information and to register for the MD AAHAM team, please visit [https://fundraising.stjude.org/site/TR/Walk/Walk?team\\_id=295382&pg=team&fr\\_id=144778](https://fundraising.stjude.org/site/TR/Walk/Walk?team_id=295382&pg=team&fr_id=144778). If you are not able to join us in person, you can still make a donation and/or complete the walk virtually from wherever you are.*

### Diakonia

<https://diakoniaoc.org/about-diakonia/>



*We have an opportunity to support a local cause while in Ocean City this September for AI. Diakonia is a Greek word meaning "to serve". This organization has been supporting Eastern Shore communities by providing emergency shelter, food, case management, and services for veterans for over 50 years. We have supported Diakonia in the past and would love to be able to provide support again while we are in the area. Please bring non-perishable food items or thrift store items listed on their website and drop them off at the designated location during the conference. All food items will be delivered to Diakonia following the conclusion of AI.*



## Charitable Commitment

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The Brandon Tolson Foundation (BTF)—

[www.brandontolsonfoundation.org](http://www.brandontolsonfoundation.org)



BRANDON TOLSON  
FOUNDATION

*"Support for the sudden and tragic loss of a child"*

*The Brandon Tolson Foundation (BTF) is a non-profit that provides support, resources & assistance to families who have experienced the sudden and tragic loss of a child. Born out of the loss of their son Brandon, the Foundation, led by Jon & Candi Tolson, is committed to helping other unprepared families through the indescribable pain and agonizing process of a child's death.*

*We often connect with our families at the onset of their loss and assist with funeral costs, lost wages, etc. We communicate with the funeral home and/or cemetery direction to remove that burden for them and handle the business aspect of death on their behalf. We offer GoFundMe campaign management without fees, providing them with gross dollars collected to be utilized towards the funeral costs. Additionally, we provide have partnerships for individual grief counseling, we have a monthly grief support call, we have a private Facebook page for our parents, we host gatherings for our parents throughout the year and we have our BTF Grandparent group, led by Brandon's Grams. Our vision goes far beyond that as we strive to be an organization that parents can lean on after the loss of their child. We are a tribe of other parents who have lost their child and together we support each other.*

*The Executive Director of BTF is Pam Long, who in her day job is a Vice President of National Business Development with The CCS Companies, a strategic healthcare collection agency partner, and who is a board member of our MD AAHAM Chapter, serving on the Communication & Newsletter Committee.*

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## Suggestions?

If you have a charity that is near and dear to your heart, please feel free to reach out to Nicole Kreamer at [charity@mdaaham.com](mailto:charity@mdaaham.com) with any suggestions for efforts that you would like to see your local AAHAM chapter support. Together we can make a difference!





## **Frank Callender Scholarship Award** **Due date: July 31, 2023**

### **Purpose:**

In an effort to promote involvement in AAHAM, both at the local and national level, the Board of Directors of Maryland AAHAM have voted to establish a yearly scholarship award, named on behalf of Frank Callender. This scholarship award will be presented to the individual who has contributed to AAHAM throughout the year to benefit our membership, and has shown a true commitment to the growth of our chapter. The individual will be awarded registration to the National Annual Institute, and the chapter will pay for hotel, airfare, and a stipend for expenses per day.

Individuals will be awarded “points” for their involvement in the chapter, from July 1 to June 30<sup>th</sup>. The individual with the most points earned during that timeframe will be given the scholarship in July. Should the individual be unable to attend, the scholarship will be awarded to the next highest point individual.

Members will be required to submit documentation to support any activity that cannot be verified by the chapter, such as CRCE study session sign in sheets, attendance confirmation for national events, proctor confirmations, etc. This information is vital to the chapter for our Chapter Excellence application and all information should be sent to the designee at the time for Chapter Excellence, who will also document points per individual as well for the final award calculation.

[CLICK HERE FOR THE  
FRANK CALLENDER AWARD 2023 APPLICATION](#)

## **Gene Giordano Scholarship Award** **Due date: June 30, 2023**

### **Purpose:**

The Gene Giordano Scholarship Award Fund was established in honor of one of the Maryland Chapter’s founding members. It was established to encourage and stimulate continuing education for chapter members and their respective families.

To be eligible, you must have been a member in good standing for three (3) consecutive years or be a spouse or dependent of a member meeting the “member in good standing” criteria.

[CLICK HERE FOR THE  
GENE GIORDANO AWARD 2023 APPLICATION](#)

For more information, please contact Jackie Truelove  
[Jaclyntruelove@gmail.com](mailto:Jaclyntruelove@gmail.com)

# Educational Updates

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Maryland AAHAM is committed to providing quality education at affordable prices. We host educational sessions throughout the year that allow our membership ample opportunity to secure the CEU's required to maintain your certification. In our continued effort to provide informative and topical educational sessions, we are always looking for additional speakers. In conjunction with the need for speakers, we can always use help with all aspects of preparing for our meetings.

We are asking members to tell us what topics you would like to learn about. What other speakers/educators have you seen that impressed you? Do you have a topic that you would like to present? Do you have other input that you think would improve our educational sessions?

If you have speaker and/or topic suggestions for Maryland AAHAM's educational sessions, please contact KC Lycett.

## **Earn your CEU's!**

Ensure you have the CEU's required to keep your certification active. To check your current CEU status, log into your account at [clicking here](#).

Maryland AAHAM will provide a CEU form to all members who attend a Maryland AAHAM webinar or in-person educational session. Please be sure to retain the CEU form given to you after the webinar or at the in-person event. Upload the form to the National AAHAM website to report your CEU's. If you have any questions about the process or need a replacement CEU form for a previously attended event, please contact Kate Austin at [kaustin@archar.net](mailto:kaustin@archar.net). To ensure you are credited the proper credit hours please review your CEU status with the link below. Don't let your certification lapse, ensure you have enough CEU's to cover you!

Please continue to review our calendar and watch out for emails from MD AAHAM regarding virtual educational sessions. Many are being offered free of charge to members at the present time.

If you have any questions related to the CEU process, feel free to reach out to KC Lycett at [kclycett@gmail.com](mailto:kclycett@gmail.com). Additionally, National AAHAM has published policies to help answer your questions.



# National AAHAM Certification Updates



## AAHAM Certification

Why, What and Who

### **AAHAM CRCE (Executive)**

Executive Certification is an extensive online proctored exam directed to all senior and executive leaders within the healthcare revenue cycle industry, to help equip them for strategic management of the business. This certification possesses the highest level of difficulty combining content knowledge of the business with critical thinking and communication skills.

<https://connect.gomembers.com/f/index.php?>

### **AAHAM CRCP (Professional)**

Professional Certification is an online proctored exam directed to supervisors and managers in the revenue cycle industry, to validate their knowledge and skills. This certification is for the individual who desires confirmation and recognition of their expertise and/or for those who aspire to the executive level certification.

<https://connect.gomembers.com/f/index.php?>

### **AAHAM CRIP (Revenue Integrity Professional)**

The Revenue Integrity Professional (CRIP) is an online proctored exam directed to anyone in the revenue cycle industry to help ensure that facilities effectively manage their charge master, and bill and document appropriately for all services rendered to a patient. This certification requires an in-depth, working knowledge of various revenue cycle areas and proper skill sets needed to increase revenue and reimbursement for facilities. It also ensures that proper charging takes place to maintain compliance within the insurance payer programs.

<https://connect.gomembers.com/f/index.php?>

### **AAHAM CRCS (Specialist)**

Specialist certification is an online proctored exam that tests the proficiency of staff involved in the processing of patient accounts and to prepare them for the many details needed to perform their daily job duties.

<https://connect.gomembers.com/f/index.php?>

### **AAHAM CCT (Compliance)**

Compliance certification is an online proctored exam that thoroughly tests competencies in healthcare compliance for all staff involved in the processing of patient accounts. It is intended to meet the annual employee compliance training requirements and to support individuals with professional compliance responsibilities in both institutional (hospital, health system) and professional (physician, clinic) settings.

<https://connect.gomembers.com/f/index.php?>

**If you have any questions about certification, please contact:**

Andy Politz at [andrew.n.politz@medstar.net](mailto:andrew.n.politz@medstar.net) or

Jackie Truelove at [jaclyntruelove@gmail.com](mailto:jaclyntruelove@gmail.com)

# National AAHAM Certification Updates



## AAHAM Certification

Why, What and Who

### AAHAM PRESENTS FREE ALL NEW 2023 CERTIFICATION WEBINAR SERIES

National AAHAM is pleased to offer the AAHAM FREE certification webinar training series this July and August with all new live sessions. If you cannot attend the live sessions, webinar recordings will be available on-demand.

Whether you are planning on taking any of the AAHAM certification examinations, preparing for the future, or need the education to enhance your job performance, you will benefit from participating in this webinar program. Statistically, those who have participated in our webinars have a higher exam pass rate than those who did not.

**You can earn 3 AAHAM CEUs for each webinar that you view.**

The webinar includes a presentation, Q&A period, and downloadable handouts email.

**Here is the full session schedule:**

- 2023 CRCS Webinar - Billing - 7/12/2023 - 12-1:30 EST
- 2023 CRCE Webinar - Patient Access and Billing - 7/19/2023 - 1-3:00 EST
- 2023 CRCS Webinar - Credit & Collections - 7/25/2023 - 12-1:30 EST
- 2023 CRCE Webinar - Credit and Collections and Revenue Cycle - 7/26/2023 - 1-3:00 EST
- 2023 CRCS Webinar - Access & Federal Regulations - 8/8/2023 - 12-1:30 EST
- 2023 CRCP Webinar - Access - 8/9/2023 - 12-1:30 EST
- 2023 CRCP Webinar - Billing - 8/10/2023 - 12-1:30 EST
- 2023 CRCP Webinar - Credit and Collections - 8/16/2023 - 12-1:30 EST
- 2023 CRCP Webinar - Revenue Cycle Management - 8/17/2023 - 12-1:30 EST
- 2023 CCT Webinar - 8/22/2023 - 12-1:30 EST
- 2023 CRIP Webinar - 8/23/2023 - 12-1:30 EST

Registrations must be received the WEEK before each session.

If you have any questions please contact [moayad@aaaham.org](mailto:moayad@aaaham.org).

**Have you passed the CRCS or CRCP in the past 12 months? If you have and you are looking to pursue the next level certification, you will receive a discount on the exam and study materials if you take the next level within the year. Here are the facts of the program:**

- Those going from a CRCP to a CRCE will receive a \$50 discount on both the exam fee and study manual.
- Those going from a CRCS to a CRCP will receive a \$25 discount on both the exam fee and study manual..

**[CLICK HERE](#) to register for  
each session through the AAHAM Event Calendar**

**If you have any questions about certification, please contact:**

Andy Politz at [andrew.n.politz@medstar.net](mailto:andrew.n.politz@medstar.net) or

Jackie Truelove at [jaclyntruelove@gmail.com](mailto:jaclyntruelove@gmail.com)

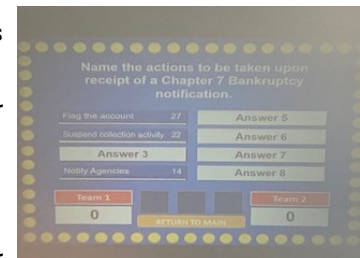
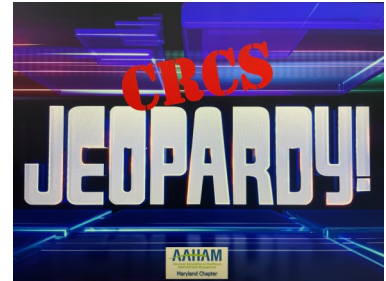
# National AAHAM Certification Updates



## AAHAM Certification

Why, What and Who

This year has seen a return to some of our favorite Maryland AAHAM traditions, among those our Certification Webinars and in-person Certification Review sessions. These educational opportunities have been well attended by both certification seekers and those looking to keep up their Revenue Cycle knowledge and earn CEUs. Our Spring certification preparation webinars culminated in a June in-person session, providing comprehensive review of topics covered on AAHAM certification exams. This session allowed us to finally get back to face to face interaction including activities such as Bingo, Jeopardy, and Family Feud.



Maryland AAHAM will keep this momentum going into the coming months with additional webinars and in-person sessions for our members and any perspective certification pursuers. Sessions and resources will cover the CRCS exam but are being expanded as part of our 'Level Up' campaign. With this additional support we are challenging our certified members to keep climbing the certification ladder and keep *leveling up*. With additional certification options like CRCP (Certified Revenue Cycle Professional), CCT (Certified Compliance Technician), CRIP (Certified Revenue Integrity Professional), and the notable CRCE (Certified Revenue Cycle Executive) there are many opportunities for our members to show their Revenue Cycle knowledge and prove that Maryland and DC are among the best of AAHAM. If anyone has any questions on obtaining additional certifications, please reach out to Andy Politz at [certification@mdaaham.com](mailto:certification@mdaaham.com).

Let's take Maryland AAHAM to the next level!  
Presenters were Marina Himes, Lori Hyden, and Andy Politz



If you have any questions about certification, please contact:

Andy Politz at [andrew.n.politz@medstar.net](mailto:andrew.n.politz@medstar.net) or

Jackie Truelove at [jaclyntruelove@gmail.com](mailto:jaclyntruelove@gmail.com)

# Newly Certified Members

The Maryland Chapter of AAHAM is proud to recognize our most recently Certified Revenue Cycle Professionals (CRCP), Certified Revenue Integrity Professionals (CRIP) and Certified Revenue Cycle Specialists (CRCS)



Name	Certification	Company
Tamara Booker	CRCS	HBCS
Candace Ferguson	CRCS	MedStar Health
Jalisha Fortson	CRCS	HBCS
Rebecca Hodges	CRCP	MedStar Health
Tricia Kelley	CRCP	MedStar Health
Angela Lofty	CRCS	Luminis Health
Amanda Lukenich	CRCS	MedStar Health
Tsitsi Ndoro	CRCS	Wendt Center for Loss & Healing
Shanaie Randolph	CRCS	MedStar Health

If you see these folks, please congratulate them and celebrate their accomplishment.  
We are proud of all of you!





# Chapter Excellence

Once a year, Maryland AAHAM gets the opportunity to showcase what a truly amazing chapter we are so fortunate to be a part of in our Chapter Excellence submission. This submission looks at many aspects that make a chapter the best, and in spite of the unprecedented challenges we and other chapters have faced this year, we fully intend on finishing in the top spot! In order to accomplish this goal we need our members' help!!

**Our members (YOU) are what make our chapter great! Help us showcase what an amazing Chapter we truly are!**

A few of the items we must submit with our application include:

- Articles published in National AAHAM publications or other national association publications.
- Documentation for all CRCE, CRCS or CRCP study sessions given within the chapter.
- Documentation for all CRCE, CRCS or CRCP study sessions given for other chapters.
- Documentation of a chapter member presenting programs, as a representative of AAHAM, to non AAHAM groups and organizations.
- Documentation of a chapter member presenting programs to an AAHAM chapter other than MD.
- Documentation for government/legislative involvement at local and/or national level.

If any of our members have knowledge of, can provide proof of or direction on where to go to obtain any of the above information we ask that you contact: Marina Himes, CRCE at [marina.a.himes@medstar.net](mailto:marina.a.himes@medstar.net).



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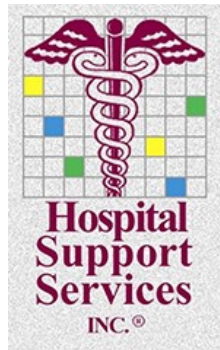
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Maryland AAHAM would like to extend our thanks to the vendors who provided their support for our chapter in 2019-2023.

If you are interested in becoming a MD AAHAM Chapter sponsor for 2023-2024, contact Karen Moore at [kmoore1192@gmail.com](mailto:kmoore1192@gmail.com)



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